**ITPC Meeting minutes**

**November 6, 2013**

**Blackboard Analytics** (BBA) - has a data model that reports on student financial, financials, student information and HR. Cabinet made decision a week ago to purchase this product. Blackboard will be on campus next week to present the product. Useful for upcoming 10-year Middle States accreditation evaluation, and NCATE accreditations. The purchase will be considered by the board on December 2, 2013. BBA provides statistical data from PAWs and MAPs and YESS/ICE (Peoplesoft). BBA includes hundreds of reporting features and dashboards. This is a major step forward for systems at the college. It will enhance the ability for CIE and other departments wot pfovide quickly and accurate answers to a multitude of data queries.

**Shawn Sivy:** Update on network disruptions from two weeks ago – one of two network cores was partially failing on campus -- it could be hardware issue or Denial of Service attack. Upgraded to latest software version. Now can recover more quickly from these problems. Looking to replace one network core in the short term. Networking questions and dropouts should be reported to HelpDesk in future.

**Canvas status** update by Ryan Gladisiewicz: 43% of instructors have an active course on Canvas, including approximately 80% of the student body. 22% of courses are active on there. Good numbers for optional conversion. This fall 9 hours of workshops offered, 8 hours of training; 80+ people registered. Additional workshops and training will be offered in spring. Over 6000 assignments already on there; lots of use and page views. Optional assessment will be sent to instructors who are currently using it. Happy with level of support from the company. Biggest problem: occasionally, it can’t render documents in-line. (certain formats are not supported), and annotations are sometimes getting lost on documents. Safari is lousy for Canvas; roll call feature is not great. Lots of discussion around problems and future needs in Canvas. It cannot support accreditation documentation; is designed to support courses.

**Lynda.com** membership; 10 seats for the campus. This is potentially very popular. Will look into sharing of the licenses for large numbers of people.

**Large-scale password changes** successfully completed recently. Also had a secondary benefit of helping to remove excess unused accounts – those who did not change their passwords are assumed to not be using their accounts.